

Built for work. Built for play. Built for you.®

# GUEST SERVICES DIRECTORY

# WFLCOME

Dear Guest.

Welcome to Wingate by Wyndham\* hotels. Whether your visit is for business or pleasure, we are happy that you chose to stay with us.

For those of you new to the Wingate by Wyndham brand, we are sure that you will appreciate the care and consideration that has gone into providing you with an experience that exceeds your expectations. You can access exercise facilities, a 24-hour business center with free faxing, copying and printing, as well as a complimentary hot breakfast. Plus, our free high-speed wired and wireless Internet access means you can be anywhere in the hotel and still be online to stay connected with family, friends and colleagues.

Please feel free to contact the Front Desk for anything you may need. We welcome any comments or suggestions you may have throughout your stay.

For future reservations, we encourage you to visit wingatehotels.com to ensure you get the best available rate. We also suggest you consider joining Wyndham Rewards\*, our guest loyalty program, to make your stay even more rewarding. When you stay at any of our hotels, you can earn points that can be redeemed for hotel stays, airfare, resort vacations and a host of other retail and restaurant experiences. For more information, please ask the Front Desk or visit wingatehotels.com.

Once again, thank you for choosing us. I hope you enjoy your stay!

Your Name General Manager Wingate by Wyndham (Your City) Hotel Address City, State Zip Ph: xxx-xxx-xxxx

Fmail:



# QUICK REFERENCE



# QUICK REFERENCE

WHETHER YOU ARE TRAVELING FOR BUSINESS OR LEISURE, OUR GUEST SERVICES AND AMENITIES ARE DESIGNED TO MAKE YOUR STAY PLEASANT, COMFORTABLE AND PRODUCTIVE.

## Air Conditioning and Heating

To control your in-room climate just set the thermostat (which is located on the front of the unit console) to a comfortable temperature.

#### Breakfast

Complimentary expanded hot continental breakfast is available daily in the hospitality breakfast area located adjacent to the lobby.

#### **Business Center**

This is your office away from the office, open 24 hours a day. All of our business center's services are complimentary, and include faxes, copies, speakerphones, computer printer connections, high-speed Internet access and more.

#### Check-in and Check-out

Check-in time is 4:00 p.m. Check-out is at 11:00 a.m. Please contact the front desk if you need to stay past the designated check-out time to avoid extra charges.

# **Dry Cleaning and Guest Laundry**

For service information, see the garment ticket located in your closet or check with the front desk. Place your garments in the bag provided, identify the type and number of items on the garment ticket and leave the bag with the ticket at the front desk.

# Emergency

Dial 9 + 911 or dial "0" to contact the hotel operator if you need medical assistance or in case of an accident.

## **Fitness Room**

Whether it's to decompress or to re-energize, our fully stocked fitness room features all the equipment you need to stay on top of your game, at no extra cost. The fitness room is open 24 hours a day and can be accessed with your room key.

## **Hotel Operator**

Dial "O" on your room phone. The hotel operator will be able to assist you with additional information on all hotel services.

## Housekeeping

Should you need extra toiletries, towels, blankets or a baby crib, simply dial "O".

# QUICK REFERENCE

# **Meeting Facilities**

Make business technology work for you. Our fully equipped meeting room and boardroom are comfortable, flexible and feature high-speed Internet access, giving your presentation that extra edge.

# Safety and Security Precautions

- Safe deposit boxes are available at the Front Desk. Under state law, the hotel is not responsible for loss of articles unless they have been properly secured in these boxes. There is a safe deposit box in your room as well.
- Be sure to always secure your dead bolt and door guard.
- Use the peephole and fully identify all visitors. If you doubt anyone's identity, please contact the front desk immediately and ask if someone from the staff is supposed to have access to your room and for what purpose.
- Do not needlessly display guest room key cards in public or carelessly leave them on restaurant tables or other places where they can be easily stolen.
- Insure that all windows and connecting doors are locked.
- Insure that you have removed all valuables from your vehicle and locked your car.
- Do not draw attention to yourself by displaying large amounts of cash or expensive jewelry.
- Do not invite strangers to your room.
- Note the location of emergency fire exits displayed on the inside of your guest room door. Dial "O" to report fire or smoke. Use the stairs instead of the elevator during a fire emergency.
- If you return to the hotel late at night be sure to use the main entrance. Always pay attention and check out parking lots before entering them.
- If you see any suspicious activity, please report your observation to the Wingate by Wyndham staff.

## **Telephone Services**

- Local calls are free of charge. Long distance access in the US is complimentary, however guests are responsible for the cost of the actual long-distance call.
- To dial another guest room, simply dial 7 + the desired guest room number.
- A flashing light on your phone indicates that you have a message. Touch the message key to receive your messages.
- For other telephone services and complete dialing instructions, please check the "Stay Connected" section elsewhere on this guide.

# QUICK REFERENCE

# **Television Channels**

XX KWGN - WE XX TNT XX KTVD - UPN XX A&E

XX KCNC - CBS XX FOX News Channel

XX Comcast Channel XX Lifetime

XX KRMA - PBS XX Spike TV (7AM-1AM)
XX KMGH - ABC XX CMT (1AM-7AM)
XX Municipal Channel XX The Weather Channel

XX KUSA - NBC XX CNBC

XX KTFD (Telefutura) XX Food Network
XX Discovery Channel XX Sci-Fi Channel

XX KBDI - PBS XX TBS

XX KDVR - FOX XX KCED Univision XX HBO XX TV Guide Channel

XX Cinemax XX QVC

 XX KPXC - PAX TV
 XX KWHD

 XX KRMT
 XX (?) C-SPAN

 XX KDEN
 XX (?) WGW

 XX HSN
 XX E! TV?

 XX ACCESS
 XX MSNBC

XX MTV XX TCM

XX USA XX KMAS / Telemundo XX AMC XX Bravo

XX FOX Sports XX ACCESS
XX FX XX Leased Access

XX Nickelodeon XX Leased Access
XX Disney Channel XX Hallmark Channel

XX Animal Planet XX VH1
XX Cartoon Network XX C-Span 2
XX TLC XX FIT TV

XX ABC Family XX The Golf Channel

XX ESPN XX Oxygen XX ESPN2 XX Court TV

XX The History Channel XX Comedy Central XX CNN Headline News XX Outdoor Life

XX CNN XX Travel Channel XX HGTV

# Vending

The primary vending area is located in the Lobby. Additional ice and soda machines are located on each floor. Newspapers, snacks and sundries are available. Newspapers are also available in the hospitality breakfast area.

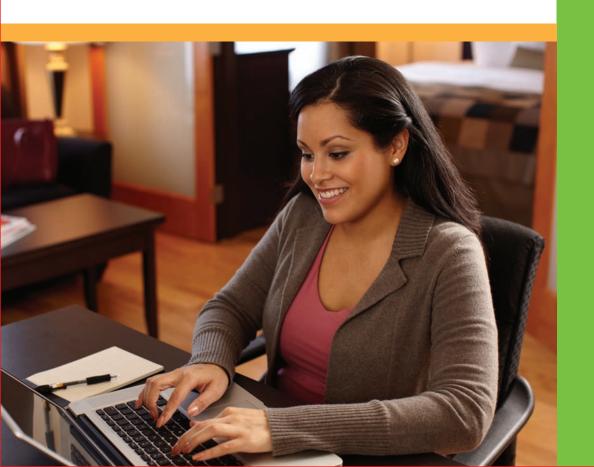
# Wake-up Calls

Dial "O" for the hotel operator or follow instructions prompted through the phone by pressing wake-up calls button.





# STAY CONNECTED



# STAY CONNECTED

ON THE ROAD DOESN'T MEAN OUT OF TOUCH. YOUR ROOM IS EQUIPPED WITH A CORDLESS PHONE AND TWO-LINE SPEAKERPHONE WITH VOICE MAIL & CONFERENCE-CALLING.

#### Airline Information

American Airlines	800.433.7300	aa.com
Delta Air Lines	800.221.1212	delta.com
Frontier	800.555.1212	flyfrontier.com
Northwest Airlines	800.225.2525	nwa.com
Ted	800.555.1212	flyted.com
United Airlines	800.241.6522	united.com
USAirways	800.428.4322	usairways.com

# Calling Card and Credit Card Calls

You can reach other long distance carriers from this telephone by dialing the 800 number provided by that carrier. There will be no access charges. Dial 9 + 1 + 800 + Carrier Number.

## **Dial-It Services**

900 and 976 calls are not available. For other telephone services or requests, please dial "0". The hotel operator will be able to assist you.

# **Directory Assistance**

Dial 9 + 411.

## **Emergency**

Dial 9 + 911 or dial "0" to contact the hotel operator if you need medical assistance or in case of an accident.

# **Guest Room Calls**

Dial 7 + the desired guest room number.

## International Calls

Direct Calls - Dial 9 + 011 + Country Code + City Code + Number. Operator Assistance - Dial 9 + 00.

## Local Calls (No Charge)

Dial 9 + area code and number.

# STAY CONNECTED

# **Long Distance**

Local calls are free of charge. Long distance access in the US is complimentary, however guests are responsible for the cost of the actual long-distance call. Rates for international and domestic long distance calls charged to your room will be billed at the prevailing rates of the long distance provider. Subject to state and local taxes.

Wingate by Wyndham subscribes to (AT&T) Long Distance and Operator Services. For information on the cost of (AT&T) Operator Assisted Calls: Dial 9 + 00.

# Messages

A flashing light on your phone indicates that you have a message. Touch the message key to receive your messages.

# Taxi Cab Information

Metro Taxi 303-333-3333 Yellow Cab 303-777-7777

Town cars and Limo service information available at the front desk.

# Toll-Free Calls (No Charge)

Dial 9 + 1 + 800 or 888 or 866 or 877 + number.





# YOUR REMOTE OFFICE



# YOUR REMOTE OFFICE

# STREAM VIDEO, PLAY YOUR FAVORITE GAMES, CHECK YOUR E-MAIL, OR SURF THE INTERNET. WINGATE BY WYNDHAM'S HIGH-SPEED WIRELESS NETWORK HAS YOU COVERED - ALL AT NO EXTRA CHARGE.

In today's high-speed world, quick and easy access to the Internet is essential. That's why Wingate by Wyndham was the first hotel chain to offer FREE wired & wireless high-speed Internet access in all guest rooms and public spaces, and we're proud to say that today we still have one of the most rigorous standards for high-speed Internet access in the industry. It is another example of how we've continued to customize our amenities to bring you the technology of the office, and the convenience and comforts of home, while staying with us on the road.

# Connecting to your fast-paced world.

To connect to the Internet from your room, you can use any wireless device such as your smartphone, tablet, or laptop.

## Wireless Internet Access Instructions:

- **Step 1** Power on your device and make sure your wireless is enabled.
- $\mbox{\bf Step 2}$  Connect to the Wireless Network by selecting the Wingate by Wyndham SSID.
- **Step 3** Open your Web browser (Windows Explorer, Chrome, Firefox, and Safari are some common browsers). You will be redirected to the Wingate by Wyndham landing page.
- **Step 4** Click to accept the terms and conditions. Then, enjoy the Internet at lightning speed!

# Wired Internet Access Instructions:

- **Step 1** Connect your laptop or other device with Ethernet port to the Ethernet cable on the desk.
- **Step 2** Open your Web browser (Windows Explorer, Chrome, Firefox, and Safari are some common browsers). You will be redirected to the Wingate by Wyndham landing page.
- **Step 3** Click to accept the terms and conditions. Then, enjoy the Internet at lightning speed!

# Technical support is available by calling the Deep Blue Communications priority support line (available 24 hours a day) by dialing 1-800-483-6404.

(or for properties with LodgeNet include the following)

# Technical support is available 24x7 by calling the LodgeNet Broadband Technical support line at 1-800-829-0128.

**NOTE:** Guest is responsible for having a properly configured Ethernet network card or wireless connection in his/her laptop computer. This hotel does not provide, install or configure network cards and is not responsible for the results of any network card installation and/or configuration performed on the premises. Use of this service is subject to the Terms of Service specified during the ordering procedure.



# LOCAL RESTAURANTS



# LOCAL RESTAURANTS

WHETHER YOU WANT A QUICK BITE TO EAT, TREAT A CLIENT TO LUNCH OR ENJOY DINNER FOR YOURSELF, OUR COMPLETE LIST OF DINING ALTERNATIVES HAS JUST WHAT YOU'RE LOOKING FOR.

# **Expanded Hot Continental Breakfast (No Charge)**

As our guest, you can help yourself to our expanded hot continental breakfast. It's served every day, and it's included in your room rate. Consider it the fuel for a very successful day.

#### Area Restaurants

Ask Front Desk for restaurant directions and maps.

- El Chico's 226 Blanchard St. 322.8500
- Bennigan's West Monroe 224 Blanchard St 325.7050
- Chili's Grill & Bar 301 Constitution Dr. 323.7112
- Outback Steakhouse 305 Constitution Dr. 387.6700
- RiverWest Seafood 203 Thomas Rd. 361.0033
- Peking
   412 Thomas Rd. 329.8003
- Tokyo Japanese SteakHouse 3426 Cypress St 397.7588
- Lone Star
   108 Basic Dr 388.1997
- Logan's201 Constitution Dr 361.9961
- Hooter's505 Constution Dr. 322.3224
- BBQ West
   4900 Cypress St 396.4755

# Lounges

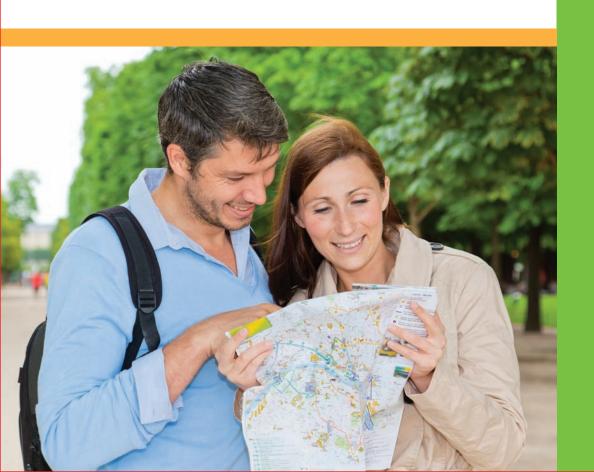
- Top Gun 1900 Auburn Ave 388.3614
- Sixth Street Bar & Grill
  1026 Nth 6th 323.0010
- Mickee's Billiards & Ballgames
   3227 Louisville Ave. 651.0038
- Déjà vu
   2003 Tower Dr. 323.3352

# Fast Food

- Burger King102 Thomas Rd. 325.0400
- Captain D's
   107 Thomas Rd. 325.7575
- Grandy's Of West Monroe 105 Thomas Rd. 323.8391
- Johnny's Pizza809 Warren Dr. 396.1346
- McDonald's 1025 Glenwood Dr. 388.4578



# WHAT'S IN TOWN



# WHAT'S IN TOWN

TAKE A BREAK FROM IT ALL AND GET TO KNOW YOUR SURROUNDINGS. OUR CITY IS FILLED WITH MANY INTERESTING AND EASY-TO-GET-TO SERVICES, ATTRACTIONS AND POINTS OF INTEREST.

# Greenwood Village Colorado

Greenwood Village - a city described as vibrant, progressive, diverse, and focused on quality of life. Greenwood Village is located in Arapahoe County and was incorporated as a town in 1950. Twelve miles south of Denver, it has a resident population of 12,000. The Denver Tech Center and Greenwood Plaza commercial districts add 75,000 people to its daytime population.

Once primarily a rural community, Greenwood Village has developed into a dynamic blend of urban and residential areas. It has a variety of restaurants and retail establishments that provide diverse services for every customer and pocketbook. Recreational opportunities abound in Greenwood Village and the surrounding Denver area. With several world-renowned ski resorts and championship golf courses located just a short distance away, the possibilities are endless.

## **Local Area Attractions**

- Denver Tech Center
- Fiddlers Green Amphitheater
- Greenwood Village Curtis Arts & Humanities Center
- West Lands Park
- Centennial Airport

## **Nearby Attractions**

- Cherry Creek & Park Meadows Shopping Districts
- Six Flags Elitch Gardens
- Invesco Field at Mile High
- Pepsi Center & Coors Field
- US Mint
- Denver Museum & Zoo
- Leaver Botanic Gardens

# WHAT'S IN TOWN

# Places of Worship

# Assembly of God

• Grace Community Church - 11755 East Peak View Ave. 303.792.7200

# **Baptist**

• Littleton Baptist Church - 1400 West Caley Ave. 303.795.5074

## Catholic

• St Louis Catholic Church - 3310 South Sherman 303.761.3940

# Christian

- Community Life Church of South Denver 303.683.3844
- Church Of Christ 4690 South Logan 303.762.0897

# Evangelical

• Highline Community Church - 2052 East Arapahoe Rd. 303.730.1874

# Jehovah's Witnesses

• Jehovah's Witnesses Greenwood Village - 6767 East Orchard Rd. 303.220.0860

#### Jewish

• Congregation Yeshuat Tsion - 5600 East Belleview Ave., Suite 131 303.740.5413

## Lutheran

• Bethany Lutheran Church ELCA - 4500 East Hampden Ave. 303.758.2820

# Methodist

• Hope United Methodist Church - 5101 South Dayton 303.779.1040

# Presbyterian

• Cherry Creek Presbyterian Church - 10150 East Belleview Ave. 303.779.9909

Please contact the Front Desk for a comprehensive listing of the attractions and places of worship in the Greenwood Village area.



# WYNDHAM REWARDS®



**WYNDHAM** REWARDS

DOLCE WYNDHAM GRAND WYNDHAM:







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